

# IVY's Progression

SEPT 15 2023 - JULY 15 2024





IVY's Trainer
Karen Laws,
Ontario Dog
Trainer

# Graduations







#### Community Paramedic Client Visits

- Usually start at 1.5 2 years of age
- Accelerated program due to her abilities
- ▶ 10 Client visits
  - Client Survey
  - Caregiver Survey
  - Community Paramedic Survey

#### What did you enjoy most about your visit with Ivy?



"Just seeing her and talking to her" (client feedback)

"Much more talkative than any other visit I have ever seen him. Ivy appeared to brighten up his mood and engagement for the visit." (CP feedback)

#### What did you enjoy the most about Ivy?



"Ivy is very calming, and gentle. It was a delight having her as she would snuggle up to you and loved being pet. It was such a nice companion visit" She is so well behaved! We are both looking forward to her next **Visit.**" (Client feedback)



#### What did you enjoy the most about Ivy?



"Her kisses; shook paws and "made up to me so quick" (Ivy was happy to see me)"



#### What do you like about Community Paramedicine?



"Everything; Paramedics are great – amazing program with IVY" (Client feedback)

These clients are always very happy kind people, but it was next level today. The client met me outside as I pulled up in anticipation of Ivy. When I was leaving the clients walked out with us, and he rolled around on the ground with her — reminiscing about his old dog. It brought tears to my eyes- THIS IS WHAT IT"S ALL ABOUT © (CP feedback)

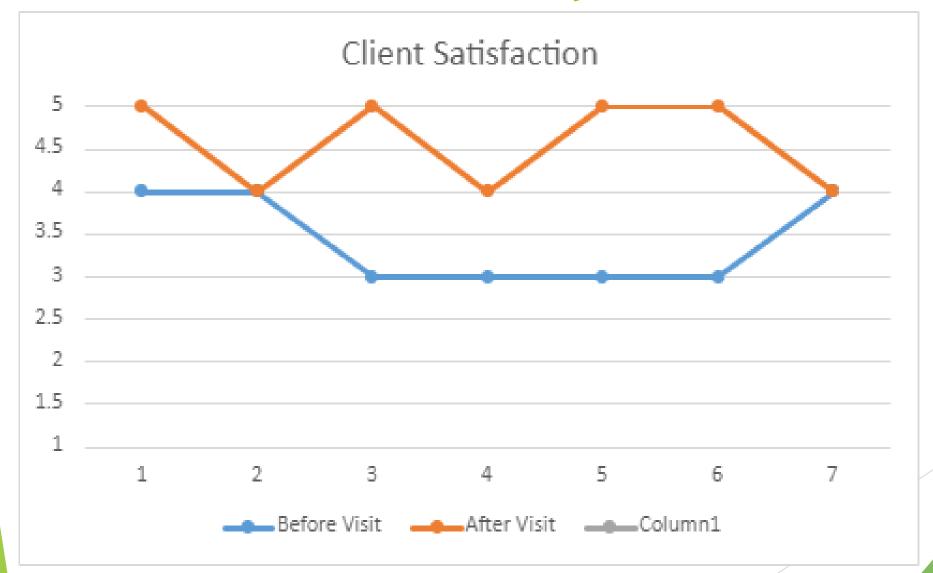
#### What did you enjoy the most about Ivy?

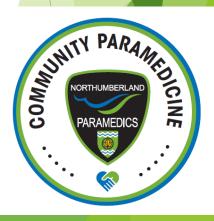
"I enjoyed how friendly she was. She was very sweet and very polite. She even gave me a pedicure. I very much looked forward to her visit and I couldn't wait to show my family the pictures.

I have a sick family member who is battling leukemia and he looked forward to receiving the pictures from the visit. She isn't just helping us in the community, she is also reaching people in Hamilton." (Client feedback)

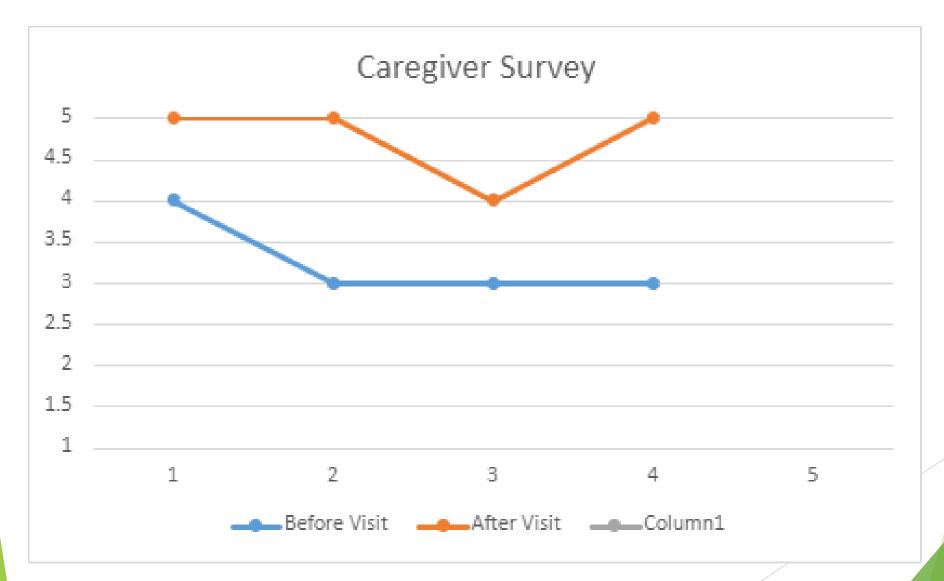


#### Client Satisfaction Survey



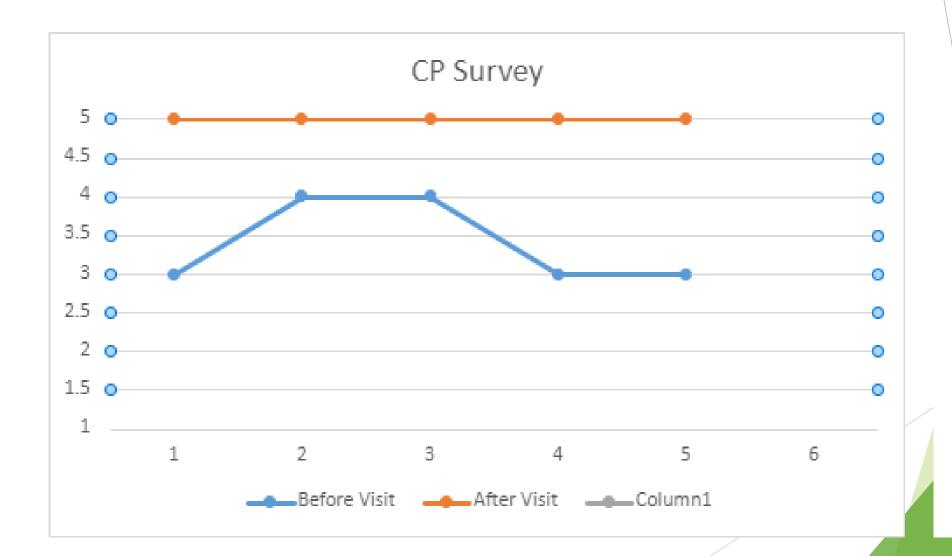


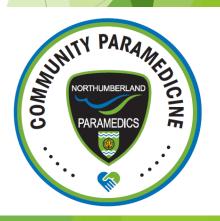
#### **Caregiver Satisfaction Survey**





#### **Community Paramedic Survey**





#### County Staff Survey results





#### Northumberland Hills Hospital - Visits













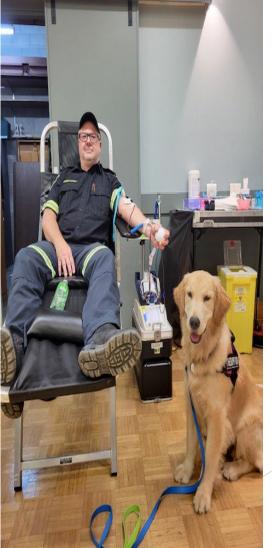
#### Paramedic Week Celebrations

Celebrate the Profession with family friends and the community

#### **Blood Drive - Donation**



















**CPR** - Training

Early Recognition - CPR and Defib

## **County Staff**











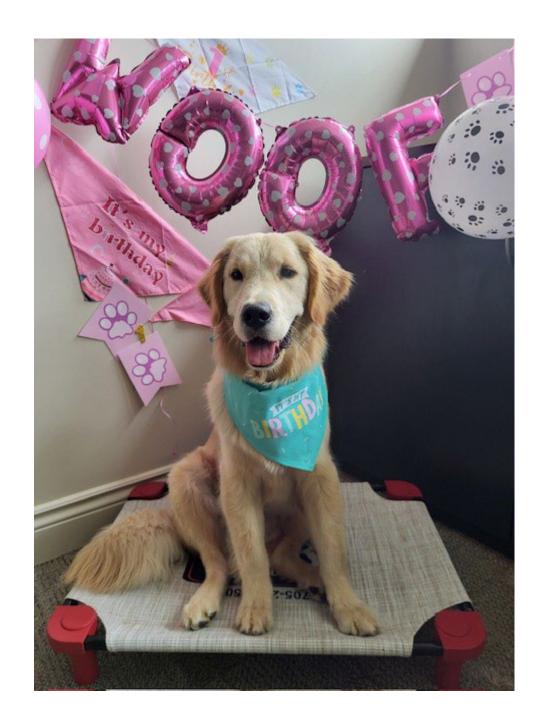






# IVY and the Warden

Spreading happiness, one smile at a time....



Happy Birthday

July 15, 2024

1st

### Questions

