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Report 2024-098

Report Title: Northumberland County Housing Corporation (NCHC) 2023 Annual Report

Committee Name: Social Services

Committee Meeting Date: July 31, 2024

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Community and Social Services

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Approved by: Jennifer Moore, CAO

Council Meeting Date: August 14, 2024

Strategic Plan Priorities: Innovate for Service Excellence
 Ignite Economic Opportunity
 Foster a Thriving Community
 Propel Sustainable Growth
 Champion a Vibrant Future

Information Report

That the Social Services Committee receive Report 2024-098 'Northumberland County Housing Corporation (NCHC) 2023 Annual Report' for information; and

Further That the Committee recommend that County Council receive this report for information."

Purpose

The Northumberland County Housing Corporation (NCHC) at its Annual General Meeting (AGM) on June 6, 2024 approved its 2023 Annual Report, and is sharing it with the County of Northumberland, as shareholder, for information.

Background

The Shareholder Direction requires the Northumberland County Housing Corporation (NCHC) to provide an annual report of its activities. The attached 2023 Annual Report highlights key accomplishments under several of the priorities in the NCHC Strategic Plan. In addition, the NCHC looks forward to ongoing priorities to continue meeting agreed objectives.

The 2023 NCHC Annual Report highlights key objectives met during the year which are aligned with the NCHC Strategic Plan's five strategic goals:

- Improving Tenant Experience
- Expand and Grow the NCHC Portfolio
- Extend and Improve the Useful Life of NCHC Assets
- Strengthen Governance
- Build and Strengthen the NCHC Profile

These goals are aligned with the NCHC 2024-2026 Business Plan and the NCHC Asset Management Plan.

Consultations

Consultations completed internally with Community and Social Services, Communications and Finance staff.

Legislative Authority / Risk Considerations

The Shareholder Direction by the Corporation of the County of Northumberland to the NCHC requires that this report be completed.

Discussion / Options

As outlined in the report, key accomplishments in 2023 include:

- Continued expanding partnerships with community agencies for tenant programming, including Community Health Centres of Northumberland and Northumberland County Community Paramedicine.
- Engaged Housing Services Corporation (HSC) for the development of Levels of Services standards.
- Completed Phase 1 of Elgin Park which received Canada Mortgage and Housing Corporation (CHMC) Co-Investment Funding in the amount of \$2,400,000.
- Acquired 123 King Street, Colborne, expanding the NCHC portfolio by 22 units and preserving critical affordable housing stock in our community.
- Finalized a Strategic Asset Management Plan.
- Implementation of an automated laundry services solution for all NCHC apartment buildings.
- Recruited two new directors to the NCHC Board of Directors.
- Released a video for National Housing Day featuring the success of the NCHC.

The report also outlines key goals for 2024, which include:

- Promoting equity, diversity, and inclusion to raise awareness and enhance services for the diverse populations we serve.
- Expand the NCHC portfolio through further development of Phase 2 of Elgin Park and continued pre-construction work for 473 Ontario Street, Cobourg.
- Adopt a revised NCHC Tenant Handbook.
- Continue recruitment of Directors to the Board, with a focus on succession planning.
- Continue establishing the NCHC voice in advocacy to the province and other stakeholders to create systems that encourage and foster affordable housing development.

Financial Impact

N/A

Member Municipality Impacts

N/A

Conclusion / Outcomes

It is recommended that the Committee receive the NCHC 2023 Annual Report for Information.

Attachments

1. Report 2024-098 ATTACH 1 '2023 NCHC Annual Report'