

# Port Hope Medical Walk-In Clinic

PRESENTATION TO: COMMUNITY HEALTH COMMITTEE

OCTOBER 1, 2024

G. DEES – NORTHUMBERLAND COUNTY

T. RENNICKS – CHC NORTHUMBERLAND

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# Background

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The clinic is currently operating on up-to a one-year pilot, led by Northumberland County, supported by Community Health Centres of Northumberland.

On January 25, 2024, County Council passed a motion put forth by County Deputy Warden Hankivsky, authorizing County staff to investigate the feasibility of piloting a community partnership of up to a one year to re-establish a clinic.

Northumberland County reached out to CHCN to support the initiative due to awareness that CHCN was willing, has primary healthcare expertise and is co-located with the walk-in.



# Additional Background Information

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## **HOW THE Electronic Medical Records SYSTEM WAS CHOSEN:**

The CHCN investigated the feasibility of sharing their instance of TELUSHealth EMR in order to realize cost savings.

Due to the complexity of data collection, privacy legislation, and ‘sunsetting’ phase of the current EMR solution it was determined that this was not possible.

Through conversations with TELUS, the procurement of Collaborative Health Record (CHR) was negotiated at a 25% discount.



# The Clinic So Far

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**Clinic Open Date:** August 17, 2024

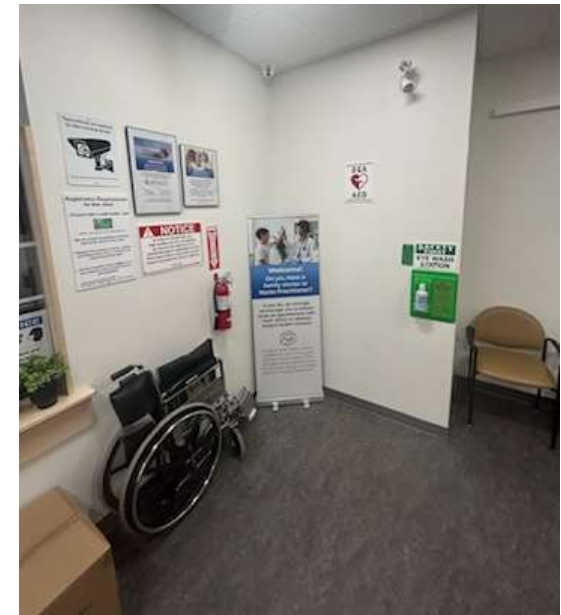
**Hours of Operation:** (based on physician/staff availability)

Wednesdays & Fridays: 3 pm – 7 pm

Saturdays & Sundays: 11 am – 5 pm

**Number of Physicians:** 5

**Number of Nursing Staff:** 5



# The Clinic So Far

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**Number of shifts: 15**

**Hours: (approx. 60)**

**Number of encounters to date: 151**

**Number of unique patients seen: 148**

**Percentage of unattached patients: 65%**  
(no family physician specified)



# The Clinic So Far

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**Issues addressed:** coughs and colds, sore throats, UTIs, medication renewals, diabetes education and related issues, tick bites, back pain, acute sinusitis

Those with no MD are requiring requisitions for screening i.e mammograms, blood work, other diagnostic testing

**Location of patients:** 95% local (i.e. Northumberland County) Port Hope, Cobourg, Colborne, Bewdley, Gores Landing, Baltimore etc.

5% out of town/province – i.e. Toronto, Vancouver, Sioux Falls, Florida



# Backoffice Supports

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- **IT Support & Set up** – Tyler Kempt (CHCN)
  - Procurement of IT equipment, set-up of EMR, facilitating training of physicians and staff, providing on-site support
- **Logistics Coordination** – AJ Woods (Northumberland County)
  - Logistics planning, supply ordering, office set up, meeting coordination, scheduling of staff, CHR super user, clinic operational supports
- **Medical Supply Support/Ordering** – Tammy Kantor (CHCN)
  - Ensuring medical supplies are ordered, rooms are stocked, physician requests for procedural supplies are in house

# Budget Information

Port Hope Walk-in Clinic Initial Budget @ Aug. 31, 2024			
Revenues	Actual	Forecast	Budget (full year)
Port Hope and District Health Care Foundation	37,500	75,000	75,000
Port Hope Rotary		25,000	25,000
Town of Cobourg		15,000	15,000
Loyalist College	10,000	10,000	
Rent Subsidy		7,713	7,713
<b>Total Revenues</b>	<b>47,500</b>	<b>132,713</b>	<b>122,713</b>
Expenditures			
Rent	19,622	52,300	38,564
Salaries & Benefits	6,535	56,000	53,508
Medical Supplies	9,992	12,500	12,500
Repairs and Maintenance	5,079	7,100	7,100
Admin & Professional	16,806	18,000	5,400
Insurance	3,500	3,500	4,800
Computer Technology	26,498	28,000	
Telephone	999	1,800	1,400
Banking		400	400
<b>Total Expenditures</b>	<b>89,031</b>	<b>179,600</b>	<b>123,672</b>



*Cheque Presentation Matthew Clayton President of Port Hope District Health Care Foundation to Warden Brian Ostrander and Deputy Warden Olena Hankivsky.*



# Challenges / Considerations

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Operating with two nurses working each shift to manage registration and assist physicians

Scheduling of physicians and support staff

Limited hours of operation

Excessive need exceeds current resources

Prioritization of unattached patients

Long-term sustainability / next steps



**Port Hope  
Walk-In Clinic**

**Opens Saturday, August 17th**

Medical walk-in services for those without a family doctor or nurse practitioner

 **\*Initially operating on a limited schedule**  
Please check the website or call 905-885-0062 for hours

 2nd floor  
99 Toronto Road  
Port Hope



  **PortHopeClinic.ca**

# Questions?

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