

310 Hub Report

Data Range: November 13, 2024 - December 14, 2024

This report summarizes information about clients (e.g., demographics) and service usage (e.g., number of client visits per day) of the 310 Hub. The data included is self-reported by the client upon arrival at the 310 Hub. A total of 104 unique clients have visited the 310 Hub as of December 14, 2024. The majority of these clients (82%) reported that they were from somewhere in Northumberland County, with most specifying the Town of Cobourg (82% of Northumberland County clients) or the Municipality of Port Hope (3% of Northumberland County clients) as their affiliated location.

The Hub sees an average of 28 clients per day (minimum = 10, maximum = 38, median = 28). Note that client visits range in length and at no one time was there more than 20 individuals at the Hub at the same time (see 310 Hub Hourly Counts Dashboard). Many clients return to the Hub after their initial visit. Specifically, 67% have visited in at least 2 different reporting weeks, and 15% have made at least one visit in all 5 reporting weeks to date. Most Hub clients (63%) reported experiencing chronic homelessness (6 months or more in the last year), and most reported a form of social assistance as their income source (41% Ontario Works, 38% Ontario Disability Support Program). Demographic measures show that Hub clients are predominantly men (60%), and most report their family structure as single (88%). Further, individuals identifying as Indigenous are overrepresented among Hub clients compared to Northumberland County as a whole (Statistics Canada, 2021).

Reference: Statistics Canada (2021). Census Profile, Northumberland County, Ontario, 2021 Census of Population Profile table

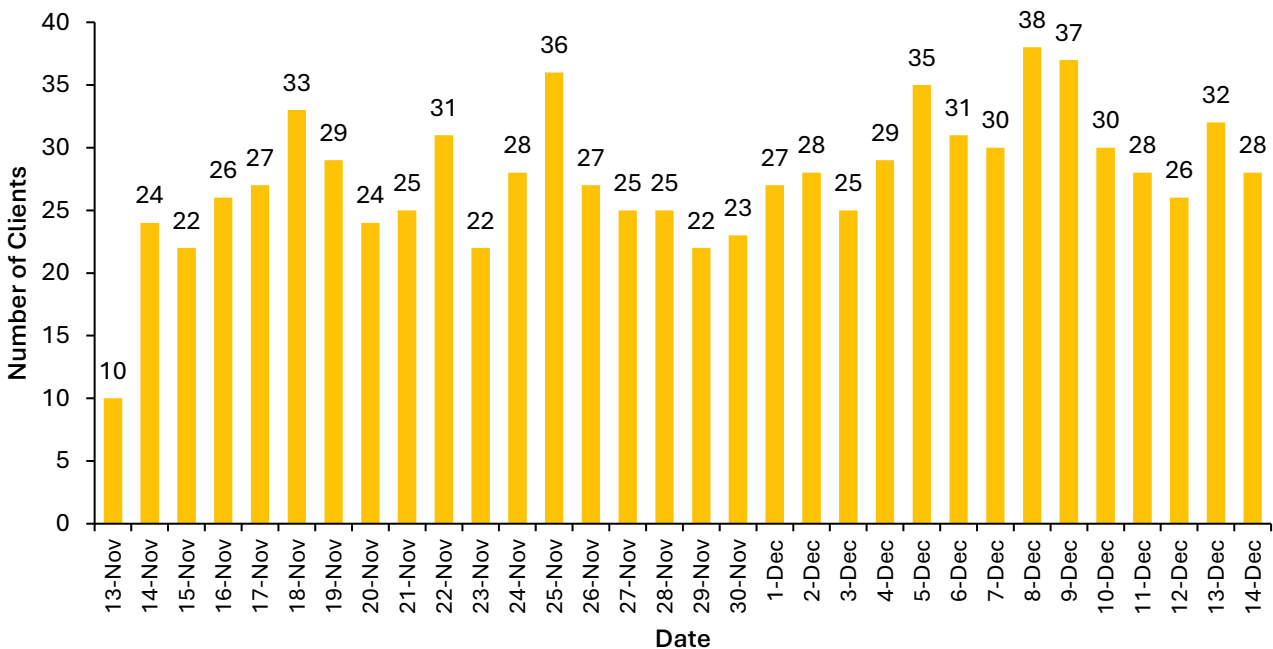


104 unique individuals have visited the 310 Hub to date



67% of unique clients have visited in **at least 2 different reporting weeks**
15% of unique clients have made at least one visit in **all 5 reporting weeks**

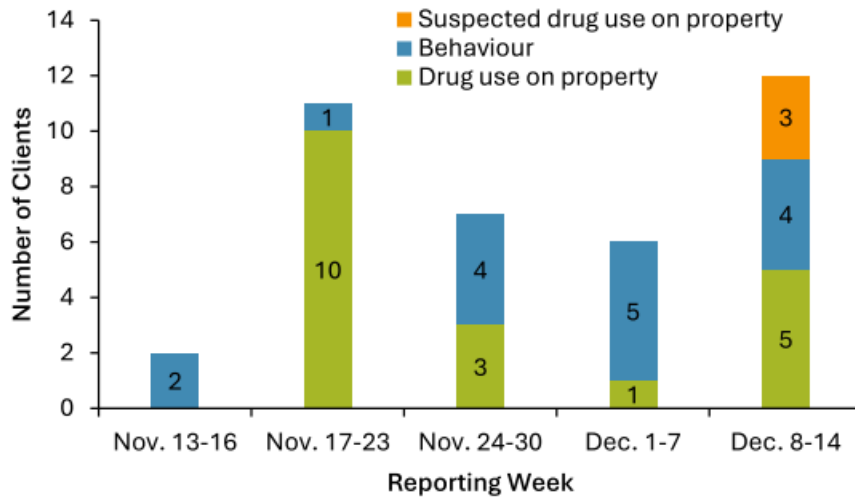
Number of Clients Per Day



310 Hub Report

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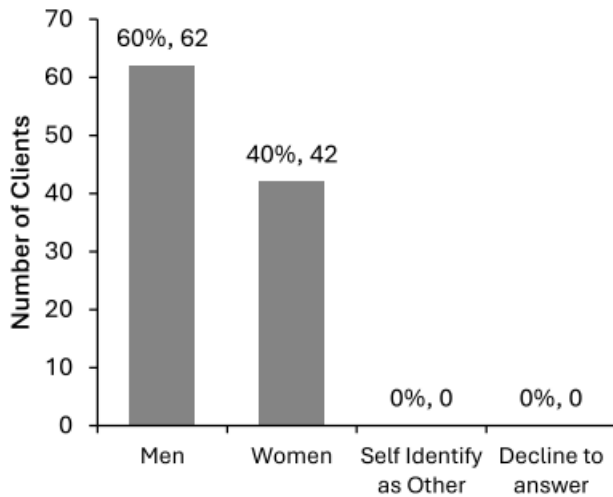
Service Restrictions by Reporting Week



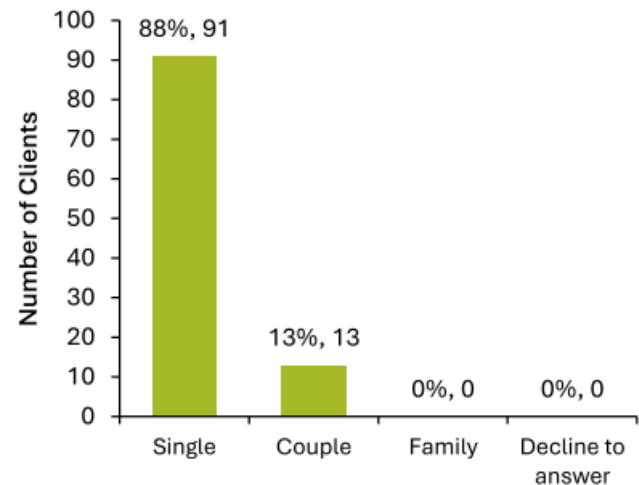
Overall, **38** service restrictions have been given

58% were related to drug use on property (including suspected), **42%** were related to client behaviour

Gender Identity Group



Family Structure

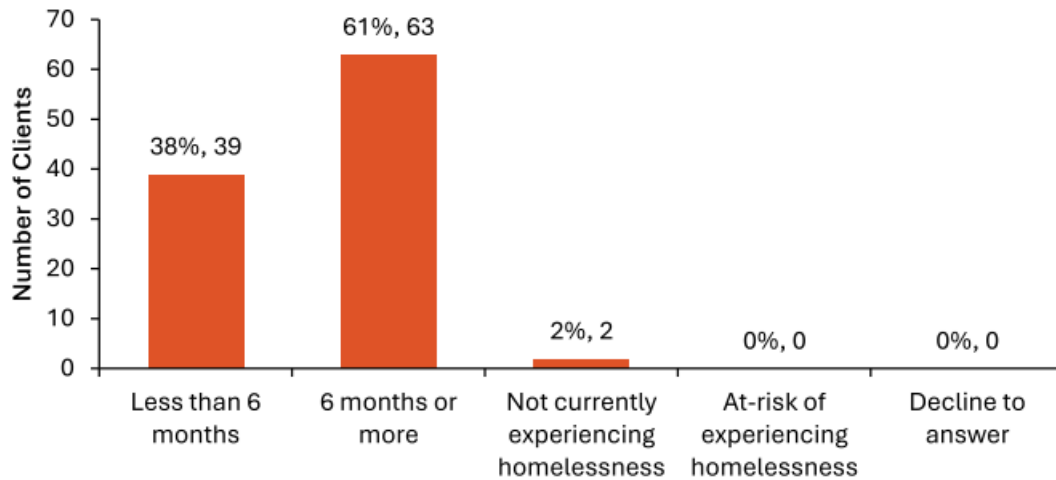


HPP Demographic Category	% Endorsing
Indigenous	13%
Veteran	1%
Person of Colour	3%
Person with a Disability	31%
LGBTQ+	0%
New Immigrant/Refugee	0%
Recent stay in a Provincial Institution	10%

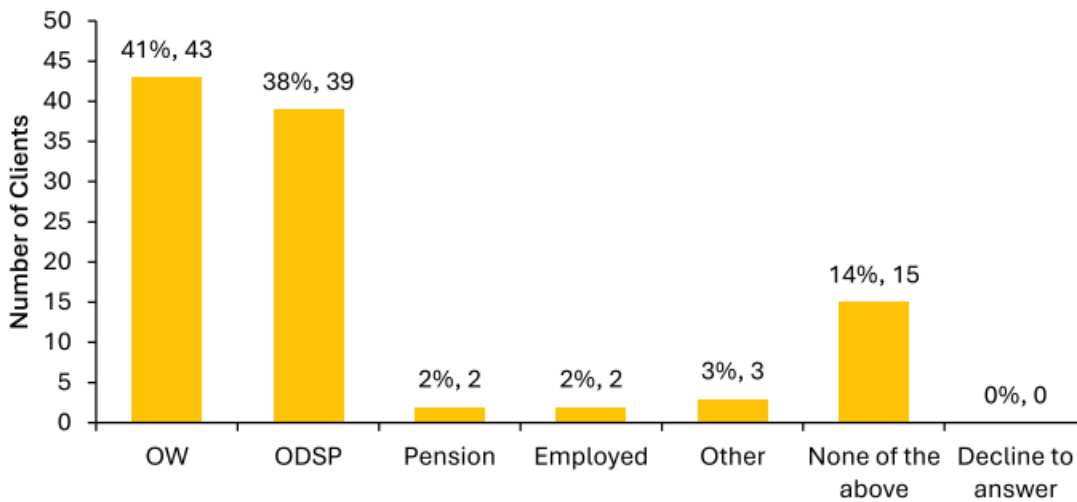
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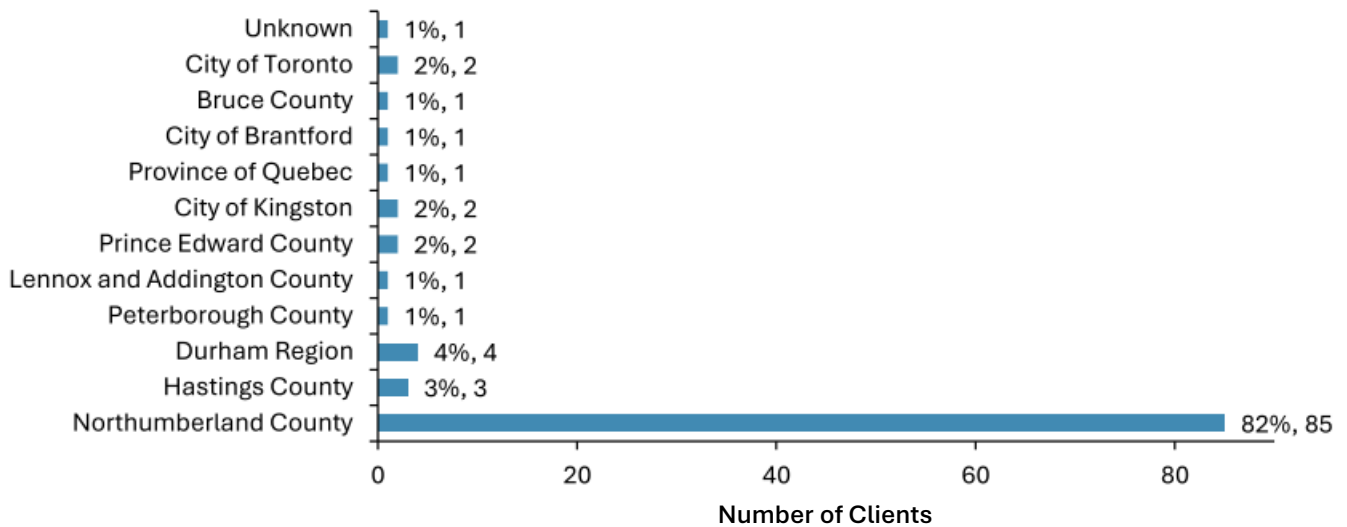
Length of Homelessness



Income Source



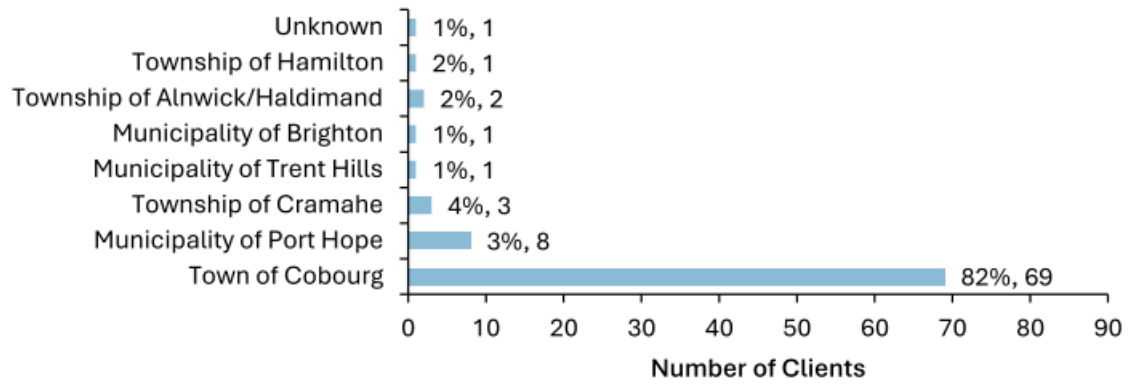
Upper Tier Location Affiliation



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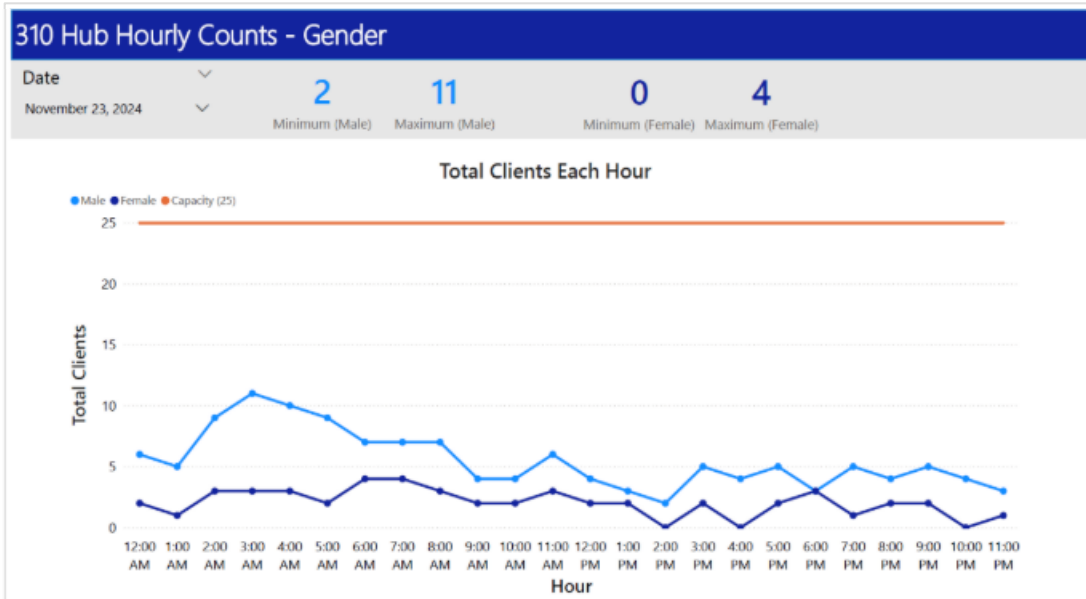
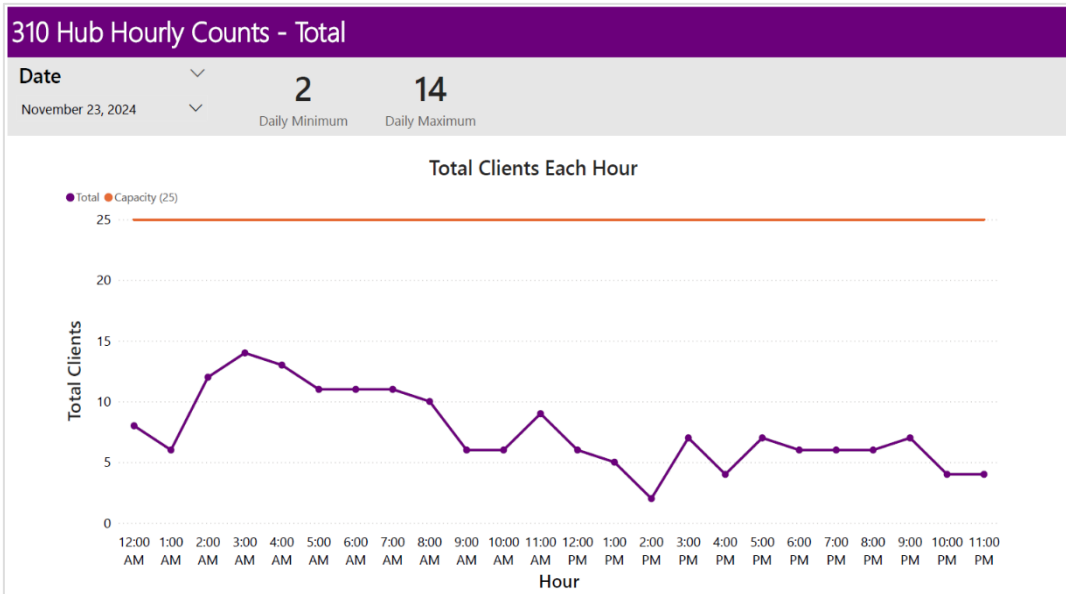
Lower Tier Location Affiliation



310 Hub Hourly Dashboard

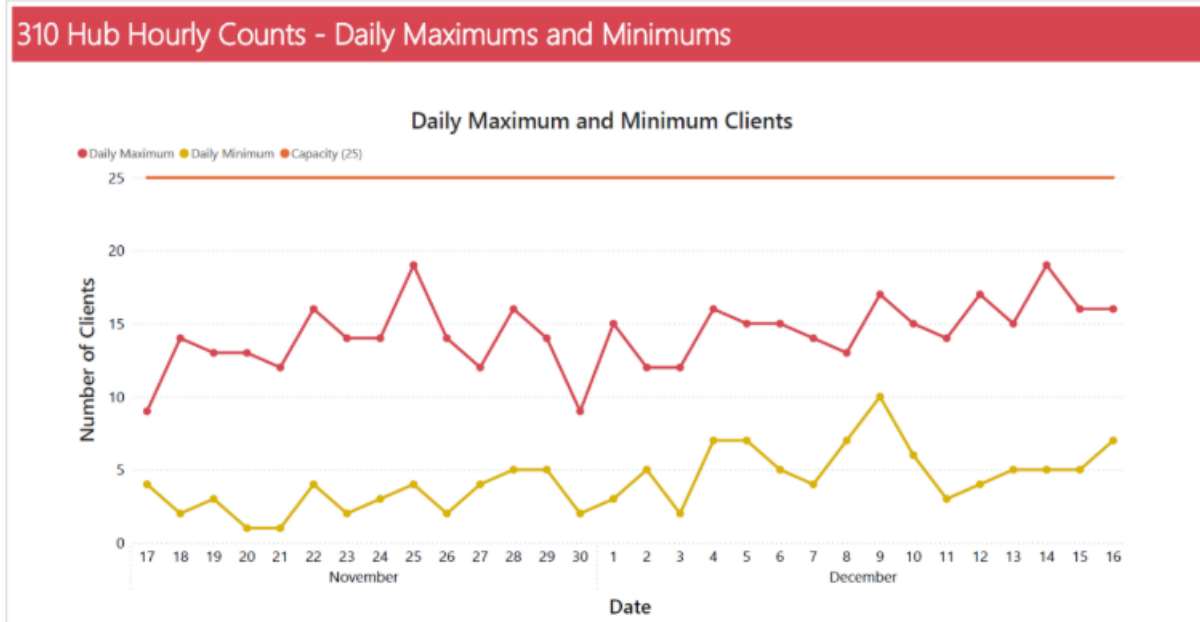
Data Range: November 17, 2024 - December 16, 2024

This dashboard summarizes hourly counts of Hub clients conducted by Transition House staff. This data provides a more detailed look at the number of clients attending the hub at any given time during a specific date of operation. In tracking daily usage of the 310 Hub, hourly data are available for each day. The first two figures below demonstrate an example of the data that can be pulled and is being tracked. The total number of clients at a given time on the figure can then be compared to the capacity of the Hub (25 clients; see figure reference line). The Gender page of the dashboard is structured similarly to the Total page, but with the data split by Hub client gender. The final page of the report, Daily Max and Min, shows the daily maximum and minimum number of clients reported at any given time during each day of operation. The highest daily maximum value was 19 clients (November 25), and the lowest daily minimum was 1 client (November 20 and 21). As can be seen on the Total and Gender pages of the dashboard, some days have missing data. This is likely the result of operational demands. Out of 720 hourly time bins, only 85, or 12% were missing values.



310 Hub Hourly Dashboard

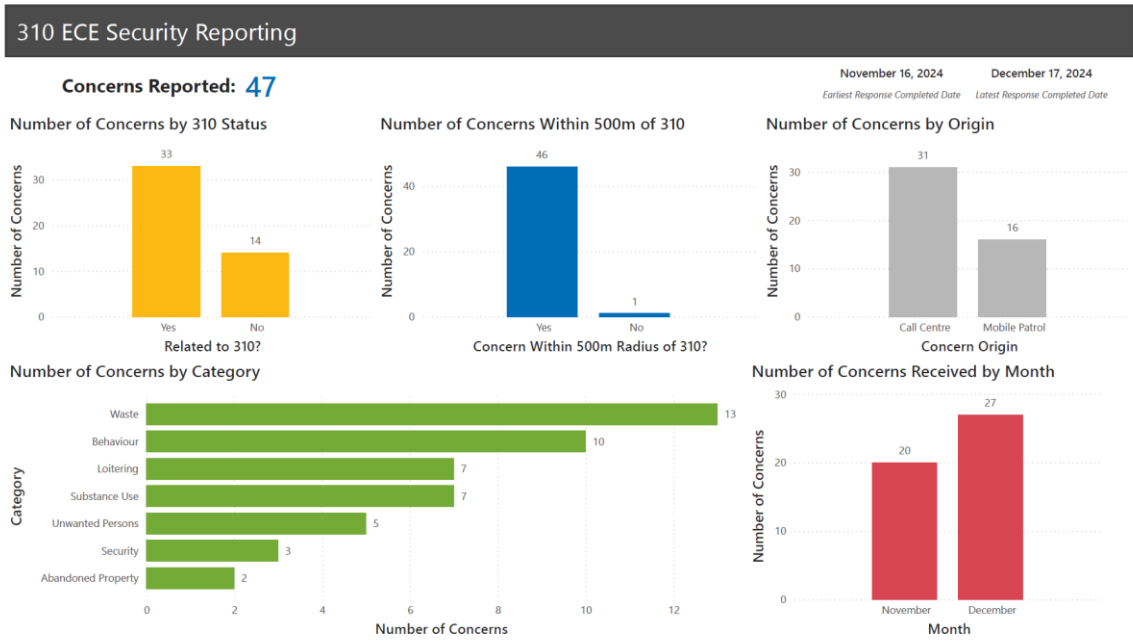
Data Range: November 17, 2024 - December 16, 2024



ECE Security Reporting Dashboard

Data Range: November 16, 2024 - December 17, 2024

The ECE Security Reporting Dashboard summarizes information about concerns regarding compliance with the Town of Cobourg’s Emergency Care Establishment By-Law, and subsequent responses performed by security to address the concern. Reports from security to be compiled in this dashboard can originate from the call centre (e.g., after a resident has made a report), or proactively by security when on mobile patrol around the specified 500 metre radius of 310 Division Street. As of December 17, 47 concerns had been reported. Most concerns originate from the call centre (66% of concerns), and nearly all were located within the 500 metre radius of 310 Division Street (98%). Upon receipt or discovery by security (call centre or mobile patrol concerns, respectively) security determines whether the concern is related to 310 Division Street or not; 70% of concerns were determined to be related to 310, and 30% were not. Upon submission for analysis, the concern is categorized. Most concerns are related to waste (28%), behaviour (21%), and loitering and substance use (both 15%). There has been an increase in the number of concerns reported from November to December (note that each month contains approximately the same number of reporting days in the current analysis, so this is not due to number of days included). Given that the pattern of client visits per day is relatively stable (see 310 Hub Report), this increase may be due to increasing awareness of the ECE Compliance Reporting Procedure in the community.

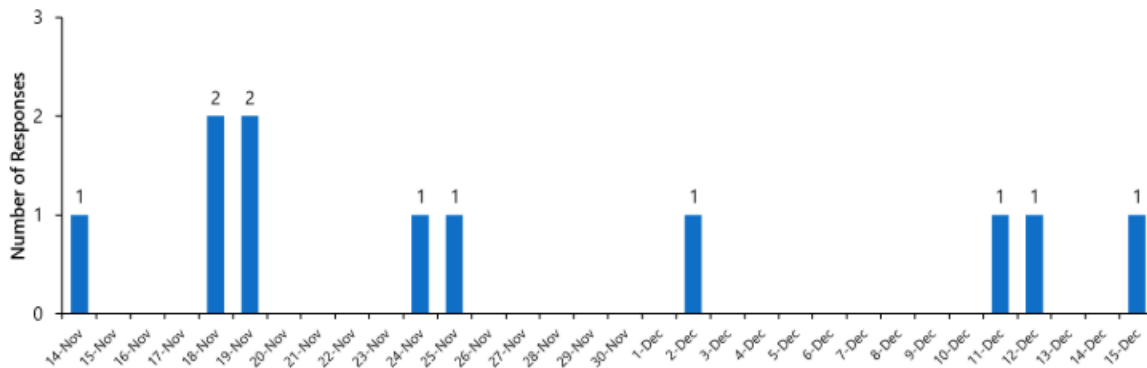


310 Paramedic Response Analysis

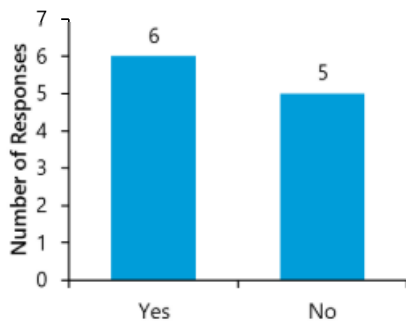
Data Range: November 14, 2024 - December 15, 2024

This report outlines an analysis of emergency responses made by Northumberland County Paramedics to 310 Division Street since the opening of the 310 Hub. A total of 11 Paramedic responses in relation to 310 Division were carried out from November 14 to December 15, 2024 (a span of 32 days). Just over half of all responses resulted in a client being provided transport (55%). Additionally, 55% of responses required an Allied Response (Police, Police and Fire). The concern reported for each response was categorized for analysis. Most responses were in relation to mental health/behavioural concerns (36%), 18% were for pain, and another 18% were for general symptoms. Only 1 response, or 9% of all Paramedic responses, were related to an overdose.

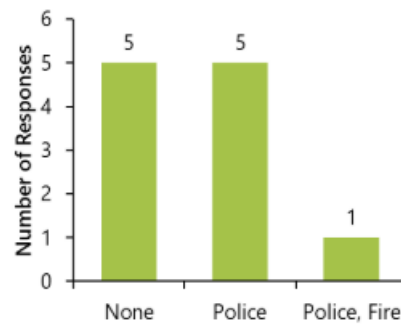
Paramedic Responses to 310 Divison Street



Transport Provided



Allied Response



Call Type Category

