

## Campbell, Kate

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**From:** Tony Jackson <[REDACTED]>  
**Sent:** Thursday, January 11, 2024 5:44 PM  
**To:** Campbell, Kate  
**Subject:** Transition House move to 310 Division St.  
**Attachments:** Transition House.pdf

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**CAUTION:** External E-Mail

Hello

This is an outline of our existing concerns/worries and suggestions/solutions regarding the Transition House and its move to 310 Division St..

I have attached it as a pdf. file to this email.

Waiting on your considered response and commitment to community collaboration.

**Tony]**

Tony Jackson  
[REDACTED]

# Transition House

We support the purchase of the property at 310 Division St. to be used as an emergency low barrier sheltering hub, where clients can live with more dignity and privacy. However, to set the Transition House up for success, and the residents of the neighbourhood, vital services and controls need to be in place before occupancy. Without controls, the move will not be successful and will compound Transition House's existing challenges and current neighbourhood objections.

We live at [REDACTED], directly to the east of the existing Transition House. We have front-row-centre real life experiences. As residents, who are neighbours of Transition House, we have experienced the worst and best of the behaviour of the clients who use the facilities and those they attract. We have lived through and endured many incidences and occurrences [REDACTED]

Our number one issue is a [REDACTED]  
[REDACTED]  
[REDACTED] in the backyard or front yard of the Transition House or on Trinity United Church property. We should not have to live like this. We have been told by Transition House staff and the police that [REDACTED]  
[REDACTED]. [REDACTED]  
[REDACTED] success. As stated in the Transition House guiding principles "an understanding that the shelter is not a destination but a step towards rapid and sustainable rehousing". And stated in the Transition House objectives "to provide safe, accessible and short term emergency housing". The above principal and objective of the Transition House does not apply to [REDACTED]. [REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED] We should be able to enjoy our home in peaceful tranquility. We respect the rights of their clients, but will not accept the trauma we are subjected to, because there is no other location to [REDACTED] We have rights too that need to be addressed. In December alone we called the Police over 15 times [REDACTED].

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED] but our lives have been made miserable over the past year and a half. We are very grateful for the police support, who respond to our calls, as bylaw officers are totally ineffective in not enforcing the noise bylaw.

### **The Move To 310 Division St. - Suggestions/Solutions**

The move to 310 Division St. will see an expanded clientele (more than doubled) being housed in a multi-unit facility. We need to come up with solutions before occupancy to have required systems and controls in place to support the clients and set them up for success, and eliminate loitering and drug use on Trinity United Church and neighbouring properties on Chapel Street.

We suggest the following solutions:

1. As Transition House does not allow drug use on their property, their clients move across the road to the north side of Trinity United Church, where they attract like minded individuals. Here they loiter, use drugs, urinate, vomit, pass out, yell obscenities, have outbursts of screaming, leave garbage and discarded substance abuse paraphernalia. If clients are not allowed to use drugs on Transition House property, the users will gravitate/congregate to the north side of Trinity United Church, again creating even larger issues and

challenges. The Transition House drug users should be allowed to “use” in this modernised supersized facility, safely supervised by programs offered by Transition House, as part of their in-house solution or action plan to this addiction. As many drugs have been decriminalised the clients staying at the Transition House facility need to be allowed to use drugs on Transition House property, rather than on the properties of the local residents and Trinity United Church. As people who live in the neighbourhood/tax payers we should not bare the burden of the drug users and the people they attract because they are not allowed to do drugs on the Transition House property.

2. Control cameras need to be installed to monitor the front of the property at 310 Division Street, including the driveway to the south of the building and the covered parking areas beneath the building. We fear this area will be used by the residents and those they attract, to congregate and loiter under cover.

3. There is a chain link fence between [REDACTED] which can easily be climbed over, and then cut across [REDACTED] to Chapel Street. We suggest the chain link fence be removed and replaced with a wooden fence similar to the fences around the existing Transition House backyard. By closing this gap it will make it more difficult to climb over.

4. What is the plan to prevent drug use and loitering on the porch and in front of 10 Chapel St. when it is vacant and up for sale? Transition House cannot abdicate it’s responsibility until the property sells. Recently, Trinity United Church and [REDACTED] have had to hire, at their own cost, CDN Protection Ltd. Security [REDACTED] to provide security and surveillance for their properties. This drug use and loitering has been created by Transition House because of their clients, the people they attract and the fact that drugs are not allowed on their property. Transition House chooses to totally ignore the loitering and drug use. This cannot continue. Transition House will move to 310 Division St. and the loitering and drug use will move to [REDACTED] as the property will be vacant. There needs to be surveillance and security until the property is sold.

5. 310 Division St. could very well be used for affordable housing.

Although we stated in the beginning of our comments we support the purchase of the property at 310 Division Street. Transition House needs to bare the burden of responsibility of drug use and loitering. Programming and wrap around supports need to be in place, prior to the move. Otherwise, the same behaviour will still exist in the surrounding residential area. This is our neighbourhood, our home, where to our knowledge, none of the Transition House board members or staff, county and municipal councillors reside. The loitering and drug use does not directly affect your lives, in your neighbourhood and on your street.

Waiting on your considered response and commitment to community collaboration.

Tony and Debra Jackson

[REDACTED]